LUIS RODRIGUEZ

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SUMMARY

Technical product leader and Agile-certified engineer with 10+ years of experience driving full-stack development across .NET/C#, React, and Node.js. Skilled at translating complex business objectives into clear roadmaps and actionable technical outcomes. A proven bridge between strategy and execution, aligning teams and priorities to deliver scalable, high-impact solutions. Passionate about building products that streamline workflows, drive adoption, and enable sustainable growth.

SKILLS

Product & Leadership / Product Strategy, Stakeholder Alignment, Agile Delivery, Feature Prioritization, Requirements Gathering, Cross-Functional Team Leadership, Mentoring & Coaching, Continuous Improvement Technical Expertise / TypeScript, JavaScript, C#, React, Next.js, Node.js, SQL, .NET, Tailwind CSS, Prisma/Drizzle ORM, REST APIs, CI/CD, Cloud Infrastructure (AWS, Azure)

Concepts & Practices / Full-Stack Development, System Architecture, Data Modeling, DevOps, Software Design Patterns, Agile (Scrum, Kanban), Documentation & Best Practices

Tools & Platforms / Git, GitHub, Bitbucket, Postman, Bruno, Visual Studio, SQL Server Management Studio, Vercel, Netlify

Soft Skills / Strategic Thinking, Collaboration, Problem Solving, Innovation, Bilingual (English & Spanish)

RECENT EXPERIENCE

Software Engineer / Fellowship of Christian Athletes

Remote / August 2021 - Present

- Functioning as a hybrid technical lead and product partner, collaborating with stakeholders to shape solutions and prioritize delivery across ministry-wide applications.
- Partnered with engineering leadership and product owners to translate business needs into clear technical milestones and roadmaps.
- Co-led the design and implementation of the Interim Reference Check solution, enabling FCA to meet insurance requirements and saving the organization over \$10 million.
- Served as technical lead for a large-scale Rosterfy integration, consolidating multiple systems and improving volunteer experience.
- Spearheaded the launch of FCA Warehouse, saving \$20K in the first month and improving field resource distribution.
- Developed deployment pipelines for .NET projects, reducing deployment times by up to 93%.

Co-Founder, Executive Producer, Operations Manager / Alejandra Music

Remote / July 2021 - Present

- Co-founded and oversee Alejandra Music, a production company dedicated to creating and distributing original Christian music in partnership with Integrity Music (David C. Cook).
- Apply project management and agile principles to coordinate creative, technical, and operational workflows.
- Oversee all phases of music production and business operations, from songwriting and recording to release and royalty management, ensuring alignment with creative vision and business objectives.
- Manage budgets, vendor contracts, and project timelines, maintaining financial accountability and operational
 efficiency.

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- Coordinate cross-functional teams of artists, engineers, and contractors to meet creative, technical, and business milestones.
- Produce and engineer the majority of releases, combining hands-on technical expertise with strategic leadership to deliver professional, impactful projects.
- Direct logistics and production for live events, conferences, and tours, ensuring seamless execution and audience engagement.

Software Engineer II / Assembly Software

Remote / March 2018 - July 2021, June 2014 - September 2017

- Led UI redesign and modernization of TrialWorks, driving sales growth and improving user satisfaction.
- Partnered with engineering leadership to rebuild core architecture, cutting load times by 84%.
- Collaborated directly with product and business teams to scope features, define acceptance criteria, and balance technical trade-offs in roadmap planning.
- Delivered integrations and automations (Stamps.com, DocuSign) that streamlined workflows and reduced manual processing.

Technical Product Manager II / Visa

Miami, FL / October 2017 - March 2018

- Directed over a dozen international Visa Token Service (VTS) integration projects for major banks, enabling seamless mobile payments with Samsung Pay, Apple Pay, and other wallets.
- Acted as project and product lead for Latin American integrations, overseeing scope, requirements, and delivery.
- Led cross-functional teams across Latin America, guiding banks and third-party teams through Visa's SDKs and APIs to ensure smooth implementation.
- Bridged language barriers with Portuguese-speaking teams by fostering clear communication, leveraging tools like Google Translate, and building trust to achieve collaborative success.
- Created and refined custom test suites for Token Requestor and Issuer APIs to uphold Visa's standards and integration quality.
- Analyzed and resolved token transaction issues using Splunk and Logprint, providing direct feedback to partners and accelerating time to resolution.
- Strengthened Visa's global partnerships by ensuring timely, compliant, and stable mobile wallet integrations.

CERTIFICATIONS

ClickUp Advanced AI Skills Certificate (2024) ClickUp Admin Certificate (2024) ICAgile Certified Professional (2021)

EDUCATION

Bachelor of Science in Computer Engineering / University of Miami **Bachelor of Science in Electrical Engineering /** University of Miami **/** Audio Concentration